

SUMMER 2026

DYNAMICDRILLER

SERVICE EDITION

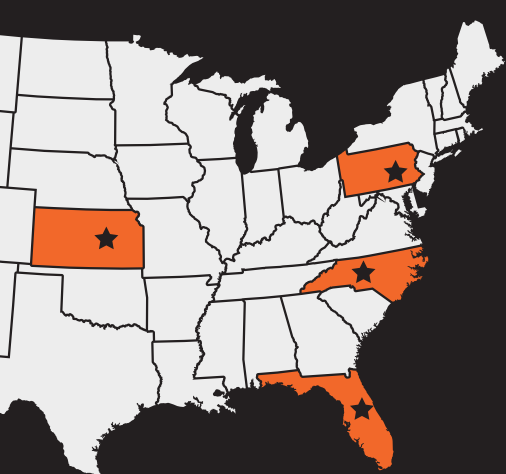


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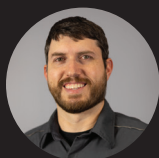
**NORTH CAROLINA
SERVICE CENTER**
Hickory, North Carolina
828-998-0977
Todd Courbot, manager



**EAST COAST
SERVICE CENTER**
Oxford, Pennsylvania
610-467-1750
David Sim, manager



**SOUTHEAST
SERVICE CENTER**
Ocala, Florida
352-854-1566
Seth Sammons, manager



**FACTORY
SERVICE CENTER**
Salina, Kansas
785-825-1842
Roman Burrows, manager

ON THE COVER

Glenn LaPlatte, Southeast Service Center technician,
rebuilds a hammer rotation assembly.

Schramm support for parts and
repair expertise provided by
Geoprobe® East Coast Service
Center team brings confidence
in investing in additional used
Schramm rigs.

Three Generations of Well Drilling and Support That Makes It Possible

SCOTT AND SON WELL DRILLING started in 1956, when Brandon Scott's grandfather and uncle launched the company in central Missouri. His father later bought them out, and today Brandon is the third generation running the family business, serving the Lake of the Ozarks region for nearly seven decades.

The focus remains on residential and light commercial water well drilling and pump system repairs. The equipment has changed — the operation currently runs a Schramm T450 and is acquiring a Schramm 685. But keeping those rigs running requires more than skilled hands. It requires the right support.

Finding a Parts Partner

The connection to the East Coast Service Center (ECSC) in Pennsylvania started with a recommendation from another Schramm mechanic. A few parts orders later, a relationship had formed.

When it came time for a top head rebuild, the ECSC handled everything: a complete teardown with every nut and bolt replaced, two-week turnaround including shipping.

"We didn't have to do anything but set it on and off the truck," Scott said. "They did a pretty quick turnaround."

Parts on the Shelf, Answers on the Phone

Today, nearly every part for their Schramm rigs — cylinders, motors, pumps, seals, packings, valves — comes from the ECSC. Most ship same-day.

But it's the personal service that stands out. A quick text to Chris Bruce, ECSC parts solution specialist, is often all it takes.

"He knows the machines so well he doesn't need a part number," Scott said. "I just text him and he gets it on a truck to me."

Dave Harrison, ECSC service lead, and Bruce have also walked the team through repairs over the phone. A jib boom swing issue seemed to need parts, until Harrison identified it as a simple valve adjustment.

"He helped me determine I didn't need parts," Scott said. "I just needed to make adjustments and was able to get everything working normal again."

Since the ECSC team joined Geoprobe®, the support has only improved according to Scott — better coordination, quicker responses, easier access to help.

The Confidence to Invest

When considering the Schramm 685, Scott evaluated more than the machine. He evaluated the support behind it. "Having them for support for this machine was a big part of my decision," he said. "Without them, I would have looked at a different brand."

The math is simple: if the trucks aren't running, there's no revenue.

"Their support means all the success in the world," Scott said. "They help me keep my trucks running and minimize downtime."

For a business that's been in the family since 1956, that's what keeps the legacy alive.



CHRIS BRUCE
ECSC parts
solution
specialist
610-467-1750

Three Generations Deep

Sixty years ago, Hunter Winklemans's grandfather started PUTNAM WELL DRILLING in South Georgia. Today, Winkleman carries on the family trade — drilling residential and irrigation wells, 4 to 12 inches, for households and farms around their homebase in Welaka, Florida.

Keeping a legacy operation running means keeping equipment in the field. That's why Nobles chose Geoprobe® drilling rigs, and why he relies on the Geoprobe® Southeast Service Center (SESC) in Ocala, Florida.

Close Enough to Count

Winkleman runs a DM250 for residential work and a DM450 for a mix of residential and irrigation jobs. When it came to choosing equipment, service factored as much as specs.

"Any rig that gets to be 4 to 7 years old is going to need service," Winkleman said. "We don't want to deal with a manufacturer whose service is states and states away. If a piece of equipment isn't moving, it isn't making money."

The SESC is an hour from his shop.

"We can get in and out fast," he said. "They have parts available."

Ready When It Matters

Recently, Winkleman needed the wet end of his 5X6 piston pump rebuilt, plumbing addressed, and top head slides realigned — before drilling three, 12-inch wells.

"They got us in within 48 hours," he said. "We knew we needed the repairs done before drilling some deep, big diameter holes. I was able to move the guys typically on this rig over to other projects while it was being serviced."

Winkleman handles small repairs like broken hoses in-house but turns to the SESC for mud pump, gearbox, and top head components as well as subs and adapters. Seth Sammons, SESC manager, lives nearby and occasionally drops off parts after hours when the crew is working in his direction.

OEM Knowledge, Consistent Results

Winkleman sometimes uses a local shop for hydraulic work, but anything related to drilling — pump, compressor, top head, slides — he goes to the SESC.

"They're consistent," he said. "If there's ever any issue, they stand behind their work and come fix it. They're the OEM, so they have the most knowledge and the best parts."

For a family business built during six decades, reliable service nearby isn't a convenience — it's how you stay in business.

Quick repair of 5X6 piston pump sets stage for completing large diameter wells.



SERVICE PARTS SOURCE: ANY MAKE OR MODEL

Our ECSC team brings deep experience from inside the Schramm organization.

WHAT YOU GET:

- **60+ years combined Schramm expertise — engineering, service, assembly, operations**
- **Specialty tools for precision work**
- **Hard-to-find parts and sourcing connections**

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| • DRILLMAX® | • Sullair |
| • Schramm | • Eaton |
| • REICHdrill | • Timken |
| • Ingersoll Rand | • Lovejoy |
| • Boart Longyear | • American Mfg Company |

“They know the machines so well, they don't need a part number. I just text, and they get it on a truck to me.

— **Brandon Scott, owner**
Scott and Son Well Drilling, Missouri



CALL FOR PARTS, REPAIRS, REFURBS: 610-467-1750



A legacy DM350 gets new upper and lower chains and a resealed feed cylinder at the Geoprobe® East Coast Service Center.

Keeping a Legacy Running

ROBBINS WATER SERVICE, located in Shamong, New Jersey, has been in business since 1910. John Robbins, current president and drilling supervisor, spends his days out in the field carrying on his family's legacy.

"We're a family owned and operated business with eight family members employed currently. My son and nephews represent the fifth generation of the company," Robbins said. "We do residential water wells, commercial, geothermal, agricultural, and irrigation wells. We also service existing wells and install water treatment systems."

A Family's Legacy Rigs

The crew operates two legacy rigs, a DM450 and a DM350 — both more than a decade old and still running strong. When the hydraulic cylinder running the DM350's top head began leaking oil, Robbins turned to the Geoprobe® East Coast Service Center (ECSC).

"We handle a lot of routine maintenance and small repairs in house, but this was something we felt more comfortable having Dave [Harrison, ECSC service lead] and the team in Oxford take care of," Robbins said.

DAVE HARRISON
ECSC service lead

610-467-1750



No Time Wasted

While Robbins Water Service has ordered parts from the ECSC and had Harrison do an on-site repair before, it was their first time bringing a rig to the ECSC's shop.

"The really nice thing about the way Dave handled it was he set a week aside and planned for our rig to come in. It made our downtime a lot easier," Robbins said. "We brought in the rig that week and the ECSC team was ready to work on it. We got it back in a relatively short time period — it was only a week or two."

Until Next Time

Robbins and his team haven't had any issues with the DM350 since its "much-needed repair" (photo at left). Not only is he grateful for the ECSC repairing his rig, but for the help provided throughout the years.

"Years ago, getting parts and trying to get certain things fixed on the rig was a challenge," Robbins said. "But things have gotten much better in the last five years or so since Geoprobe® took over the ECSC."

Robbins says he's worked with other "really talented" fabricators and mechanics in the area. However, he's never worked with a shop focused on drill rigs — until now.

"We absolutely see ourselves coming back. When certain components break on it that we're not as comfortable repairing, that's where we'll go," Robbins said.



BE DRILLERS, NOT MECHANICS: LET US DO THE HARD STUFF

Tough rig repairs need more than know-how. They require overhead equipment to handle components safely.

SKIP THE STRUGGLE. Let us handle the heavy lifting on complex jobs like:

- Slide maintenance or changeout
- Top head rebuilds
- Head feed cylinder rebuilds

"When certain components break that we're not as comfortable repairing, Geoprobe® service is where we'll go."

**— John Robbins, president
Robbins Water Service, New Jersey**



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785-825-1842**

Relying on Geoprobe® service technician expertise shortens downtime while amplifying SpeedStar MiniStar rig performance.

Summer 2024

Stellar Service for MiniStar

Having no previous experience in the water well industry, Travis Hampton began working for his father at **HAMPTON WELL DRILLING** during the early 2000s. He soon discovered that this was the career to stick with.

"When my dad decided he was done, I decided to buy the business. It's been really good," Hampton said. "We have four employees, including myself, and provide service for a 160-mile area. It seems like it gets bigger every year."

In the sand hills of Nebraska, where "there's more cattle than people", Hampton Well Drilling's primary focus is on providing livestock wells and installing solar panels.

"We're doing 40 wells a year, and we're putting in 60 solars a year just for livestock," Hampton said. "We average about half a dozen domestic wells and then a few windmills. And it has changed in the last decade. Before that it was 100-percent windmills, and now folks are realizing they're getting more reliable water with solars."

In addition to several water trucks and a pump hoist, Hampton relies on a secondhand SpeedStar MiniStar to get the job done. But 10 years of hard work meant it was ready for an upgrade. Hampton knew who to call.

Calling the Experts

"I've been following Geoprobe® a lot, since I want a DM250," Hampton said. "And I figured the Geoprobe® Kansas Service Center (KSSC) had a lot more knowledge. I'd much rather have their service guys do upgrades, since they're familiar with drill rigs, than for me to take the rig apart and not be able to put it back together – or take all winter to do so."

When he brought his MiniStar in, Hampton's wish list included:

- **Mud pump overhaul**
- **Breakout wrench addition**
- **Hydraulic maintenance**
- **Top head drive refurbishment**
(pictured at right)



First Impressions

As a first time Geoprobe® visitor, Hampton noticed that it was a "night and day difference" from service he'd gotten elsewhere.

- **Friendly Personnel:** "All the personnel I talked to and dealt with have been great. They kept me in the loop with the repairs."
- **Done Right the First Time:** "Everything I've had the KSSC do I'm very satisfied with. The other places I've been to were not that way. There was a lot of taking the rig back in, refixing things already fixed, and I had none of those issues with Geoprobe®."
- **Geoprobe Connect™:** "I was really impressed with the records that they keep on equipment, whether you're buying stuff from them or just having them work on it. My rig has only been there one time, and they already have all the information I'll ever need. That was above and beyond anybody I've ever dealt with."

One Happy Customer

And now that his rig is back in his hands?

"I've absolutely noticed a difference in our rig. We've already drilled 22 wells with it," Hampton said. "We are 100% satisfied."

GEOPROBE CONNECT™: CUSTOMER PORTAL

Find facts at your fingertips – fast!

- **Review rig and order records.**
- **Monitor rig telematic data.**
- **Save time, simplifying daily tasks.**
- **Identify overhead cost savings.**



SCAN TO SIGN UP

Geoprobe Connect™

FREE





Elevating fleet performance made possible by team of expert technicians who understand the urgency of drill rigs being down.

Go-To Source for Service

Since 1992, **MOBILE ENVIRONMENTAL ANALYTICAL INC. (MEA Inc.)** has focused on providing a wide range of environmental services to the state of Pennsylvania — often related to above ground and underground storage tanks.

“We specialize in site assessments, groundwater and soil characterization, and remediation — mainly at retail petroleum facilities and for residential clients,” William Kasebier, field operations manager, said. “We own and operate our own Geoprobe® drill rigs, vacuum excavators, mobile remediation systems, as well as have our own certified in-house lab.”

MEA Inc. has operated Geoprobe® rigs for years, including track-mounted legacy machines and 66 series rigs. Their current fleet consists of three 7822DT rigs, all bought between 2012 and 2025. The last couple of years, the Geoprobe® East Coast Service Center (ECSC) has been their go-to source for service.

“We’ve been using them for service, for regular maintenance, and any repairs we’ve needed,” Kasebier said.

During the first half of 2026, all three 7822DTs were sent to the ECSC for a number of reasons, including:

- **Gearbox failures**
- **Hydraulic leaks**
- **Wireless remote malfunctions**
- **E-stop malfunctions**
- **Basic maintenance**

Kasebier appreciates the ECSC team’s urgency when it came to solving problems.

“The most recent issue was when we were out in the field and had the gearbox fail on us. Dave Harrison [ECSC service lead] tried to troubleshoot over the phone, but then recommended we come in and get it replaced,” Kasebier said. “He had the part ordered the day we talked to him, and we had the rig back and operating in 48 hours.”

Other mechanic shops MEA Inc. visited were frustrating, due to slow turnaround time and difficult communication. With the ECSC, Kasebier has:

- **Customer-Centered Approach:** **“They’re quick to take care of any repairs necessary to get us back in the field and operating. They know we rely on these rigs to perform our work in a timely manner to best serve our clients. They even have made trips to service and repair our rigs at our facility to better serve our needs.”**
- **Team of Expert Technicians:** **“They’re a very knowledgeable and professional crew that’s great to work with.”**

“We will be continuing to utilize them for all our services and repairs,” Kasebier said.

WHERE TO FIND SERVICE INTERVALS

ALL GEOPROBE® RIGS:

Check section 4 of your printed Operation & Maintenance Manual.

• NO MANUAL?

Contact Luke Hansen: hansenl@geoprobe.com



2023 AND NEWER:

Access your digital Operation & Maintenance Manual two ways —

1. Scan the QR code on your rig’s control panel



2. Go to geoprobe.com/manuals, then add your model number



SCAN TO WATCH

Access Digital Manuals



New undercarriage hydraulic hoses were just part of the repairs completed on the 11-year-old 7822DT, restoring confidence in rig performance.

Repaired Back to Reliable

Dearyl Rodgers, owner of **ELITE TECHNIQUES INC.** has been a part of the drilling industry for the past 28 years. Since the beginning, he's been working with Geoprobe® rigs.

"There was a call for a Geoprobe® operator posted on my college billboard. I interviewed on April Fool's Day and worked there for 15 years. Back then, a 5400 was the only option, so I ran one of those," Rodgers said. "Then I started Elite Techniques around 2012, and we began doing environmental and geotechnical work."

Based in South Carolina, Elite Techniques Inc. focuses on the geotechnical and water well industry for property development. Their four rig fleet includes a 2015 7822DT — one that has clocked 7,000 hours during the last decade. However, its age was beginning to show.

"Our machine began to have some issues underneath with hydraulic hoses, so it would cut off for no apparent reasons. It would overheat, it had a busted hood, some of it was no longer working," Rodgers said.

Another Avenue

Initially, Rodgers was looking into replacing his 7822DT. But he soon learned of another option from the North Carolina Service Center (NCSC).

"I called to get a quote on a new machine. Todd [Courbot, NCSC manager] called me back and let me know that we could come in to get the 7822DT repaired, hear about our issues, and provide a quote. Me and my wife pray about these things, and we felt that was the way to go for us," Rodgers said.

Stress-Free Service

More important to him than having the rig look nice, Rodgers needed the rig to be reliable.

"If I send a guy out to drill and it breaks, then it's a terrible morale killer," he said. "It makes them get home later, and it's more dangerous to be underneath the machine. So, it was important to make the equipment run better."

Rodgers brought his rig into the NCSC and gave them the liberty to work on any issues they came across.

"Todd would give me an update every week and send me pictures on how things were going and how the quote was changing," Rodgers said. "We had to work things out with the bank, and they gave us plenty of time to work with that. It was relatively stress free. It went by fast, and it was a great experience."

History of Trust

It took four weeks for Rodgers to get his 7822DT repaired. Aside from a couple of small kinks, Rodgers has been satisfied with his "new" old rig and the help he's received.

"I've been doing this for almost 28 years, and I've dealt with the guys over at Geoprobe® since I first got here. They're very trustworthy, they're always going to do what they say they're going to do, and they're knowledgeable," Rodgers said. "Although they've grown, they've kept that small town feel where we can still call and talk to someone we trust, and that's important to me. We know we can trust them, and Todd proved it once again."

7822DT REPAIR LIST

- new undercarriage hydraulic hoses installed
- dented hood replaced
- hydraulic pump replaced
- GH63 rebuilt
- auto drop hammer bushings, foot slides, trunnions replaced
- hydraulic, engine, final drive service

SCHEDULE RIG SERVICE

FREE with your Geoprobe® rig's first service:

- engine oil change (includes oil and filters)
- hammer nitrogen charge
- rig inspection



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Upgrade Extends Rig Life by a Decade

When you've built a business around direct push technology, you learn how to get the most out of your equipment. For **GEO LOGIC INC.** that meant upgrading a trusted machine versus replacing it.

"We were an early Geoprobe® adopter," Dennis Samsel, owner/operator, said. "When the 7720DT went away, we bought our first 7822DT, which was a better machine."

A Shifting Business, A Consistent Workhorse

Geo Logic's portfolio has transformed significantly during the past decade from an almost exclusively environmental operation into a balanced enterprise.

"Now we're an even split between environmental and geotechnical when it comes to revenue; probably more like 60 percent geotechnical when it comes to volume of work," Samsel said. "We're fortunate in our area to have shallow bedrock, so even with a bigger conventional rig, it's hard to beat the 7822DT for most of our work."

Why Upgrade Instead of Replace?

With a full-time mechanic handling preventative maintenance and modest repairs, the team knew their 7822DT V1 was reaching a crossroads. Already operating a V2 model they liked, the upgrade path through the Geoprobe® Southeast Service Center (SESC) became clear when they learned about the V1.5 option.

"The upgrade basically gave us 90 percent of what we liked on our V2 on our V1," Samsel said. "They updated the control panel, replaced electrical, and installed a new fuse block assembly."

One factor sealed the deal: the original engine was running strong.

"This option appealed to me because we'd had good luck with the motor and this allowed us to stay away from DEF issues," Samsel said. "Anything running diesel these days struggles when EPA restricts emissions. This engine wasn't having issues, so we decided to invest in our investment. We had taken care of the machine — it just needed some attention other than the engine."

Results That Exceeded Expectations

Samsel is confident about the machine's future.

"The machine has at least another 10 years of life after the new electrical system," he said. "I also opted for new hydraulic cooling fans. I believe when you have cool hydraulic oil, you'll have a good day."

Back in the field, the upgraded rig has proven itself.

"The upgrade improved reliability. We're not constantly troubleshooting switches and fans," Samsel said. "Now the guys aren't fighting over who gets the 7822DT V2."

The Service Center Advantage

When it comes to the Geoprobe® Southeast Service Center, the owner has found a solution that works for everyone, including his family.

"I mean, I like Kansas, but I can't seem to get my family excited to visit," Samsel said. "But if I say, 'Hey, let's drop this rig off in Ocala and then go to Orlando,' they're on board."

Beyond the travel perks, there's a practical reason the owner trusts any Geoprobe® service center with his equipment.

"With Geoprobe® rigs, they're not cobbled together or one-offs. There's a system with pre-engineered components to be assembled, so there's no reason to hesitate taking the rig to any of the service centers," Samsel said. "Even if the SESC guys in Ocala don't have the answers, they can contact service or engineering in Kansas to resolve the issue."



WATCH IT. DO IT. DONE. SERVICE HOW-TO VIDEOS

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For 2023 and newer rigs, your digital Operation & Maintenance Manual includes instructional videos

- PTO engagement
- wireless remote association
- DPF regeneration
- and more

SEE PAGE 7 FOR HOW TO ACCESS YOUR DIGITAL MANUAL

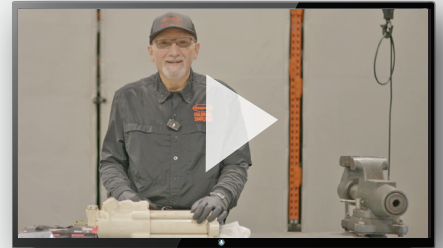
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ROUTINE SERVICE = LONGER RIG LIFE.

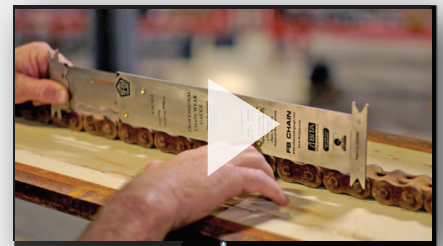
Skip the costly repairs. Save time and money by staying ahead on maintenance.

MAKE IT EASY:

Our online video library walks you through common service tasks — step by step.



Rebuilding your GH40 percussion hammer



Top head chain adjustment on your DM series rig

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SCHEDULE AT ONE OF OUR SERVICE CENTERS.

FREE with your Geoprobe® rig's first service:

- engine oil change (includes oil and filters)
- hammer nitrogen charge
- rig inspection

FREE



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From Field Failure to Running Like New

James Rice, drilling manager for **TERRACON**, has spent the last two years overseeing geotechnical projects out of Virginia Beach. With a focus on SPT and CPT work, his branch sends crews and equipment to work on projects for offices all along the Southeast coast.

When he first heard about the North Carolina Service Center (NCSC) opening, he was already familiar with Todd Courbot, NCSC manager, from a previous job.

"I worked in Huntington Beach, California, from 2018 to 2021. That's how I know Todd — he was the sales rep for us," Rice said. "That was my introduction to Geoprobe®."

Rice ordered parts from the NCSC before, but he didn't have a reason to bring in any of his rigs for service. Then his 7822DT Geoprobe® rig had a big problem.

"It was the brackets that hold the mast to the carrier — something broke in there. The mast tried to pull away from the carrier into two pieces. It happened out in the field, but thankfully the operator caught it quickly. Somebody could've gotten really hurt," Rice said. "We had to reach out to the North Carolina Service Center for help."

Even before repairs began on the machine, Rice was impressed by the customer service.

"We didn't have a driver available to get the rig to Hickory, so Todd put me in touch with a tow service. They came to Virginia Beach the next day," Rice said. "And within a day or two of them pulling it into the NCSC, I got a phone call from Todd and an email with rig photos."

The 7822DT required substantial work — including several slide replacements, hose repairs, wiring fixes, and more. But throughout the process, the NCSC ensured that Rice was kept in the loop.

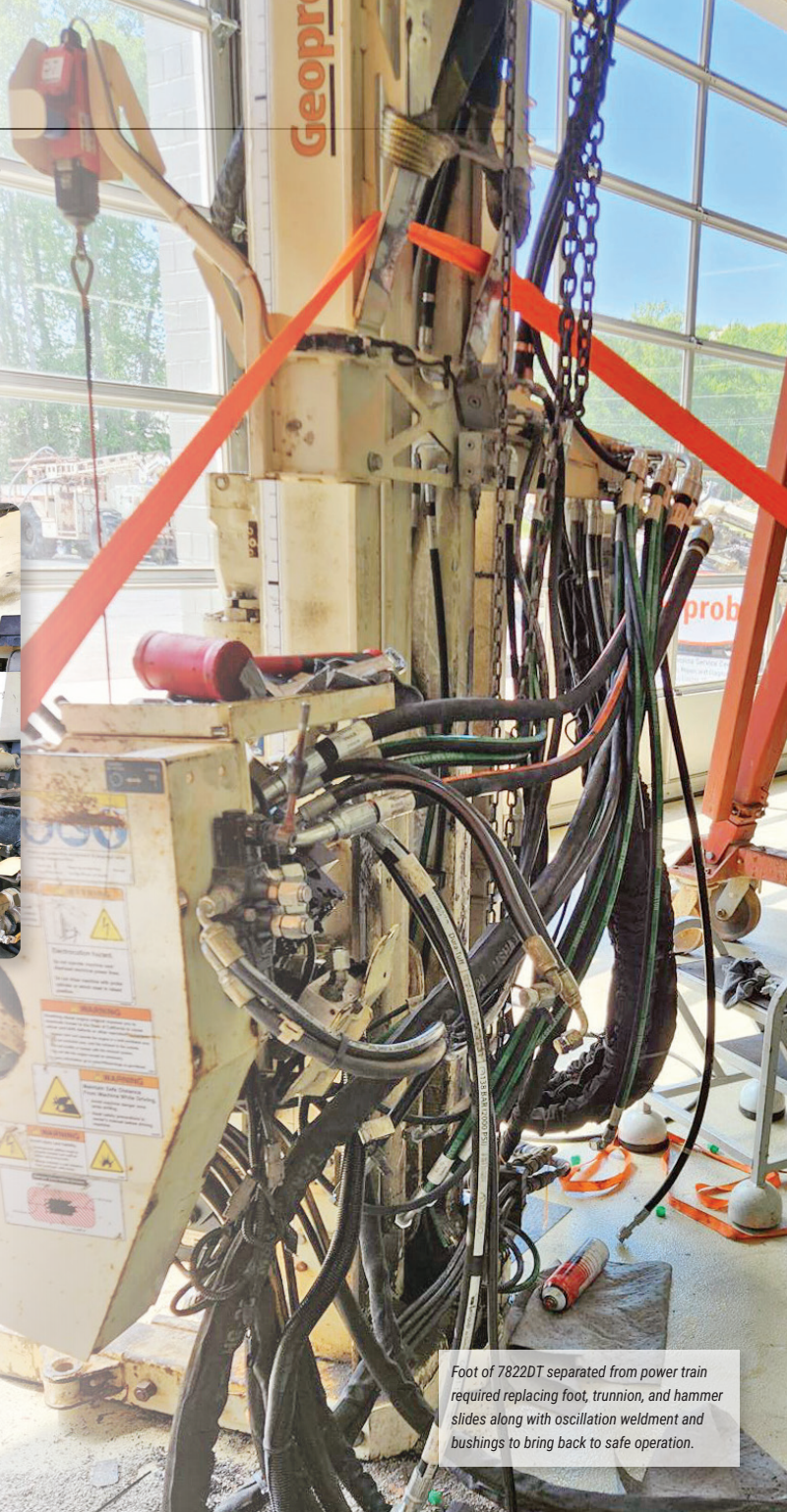
"Every three or four days, Todd was calling me with updates, sending progress photos, and explaining how much the quote was changing," Rice said. "We've all experienced being left in the dark [with service providers] and not really knowing when a piece of equipment will come back, which can be frustrating when scheduling rigs and trying to tell clients that. But I never had that problem with Geoprobe®. It was a pleasure to work with Todd and the whole crew out there."

Ultimately, Rice's crew got the 7822DT back in a timely manner.

"We've had it back for a couple of months, and it's running like it's brand new," Rice said. "If it ever needs service again, we'll absolutely go back. The whole team had a whole lot of effort going into getting this rig running."



New 7822DT oscillation bracket installed.



Foot of 7822DT separated from power train required replacing foot, trunnion, and hammer slides along with oscillation weldment and bushings to bring back to safe operation.

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CLEAR OUT OLD RIGS. MAKE ROOM FOR NEW.

Our used rigs page gets hundreds of global views daily — all makes, all models, all drilling gear.

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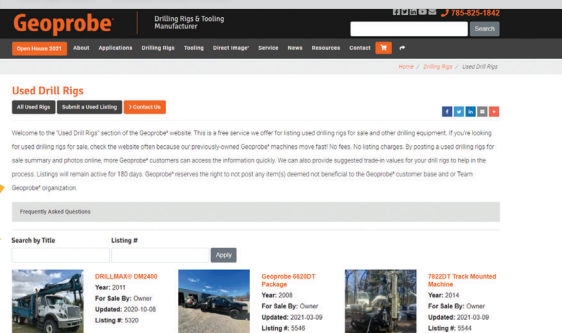
- **VISIT** the used machine page
- **CLICK** "Submit a new listing"
- **COMPLETE** the form

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Access to quality service
for any make or model
through Geoprobe®
service center brings
peace of mind.

SERVICE IS IN OUR DNA

Since 1987, top service has been written into our company's objectives, and our team strives to deliver on it daily.

Regional service centers put a local contact within driving distance, backed by our full network of technicians. One call, one team, fast answers.

Meet the newest members of our service team:

FREDRICK HORTON, North Carolina

Service Center technician, spent two years working on industrial diesel generators before coming to Geoprobe®.

"My experience helps me troubleshoot Geoprobe® connectors, ECUs, and harnesses. It challenges me to think harder and draw on what I've learned to work through the issue."



JOHN BABICK, Southeast Service Center

technician, specializes in welding, metal work, and fabrication. Before coming to the SESC, he spent 25 years in the drilling industry — working both as a mechanic and a drill operator at different points at his life.

"I'm happy to be at Geoprobe®, I worked with them in the past and always had a good experience. It's nice to be on the inside and able to work with production and engineering."



Engineers, purchasing, production, and distribution stand behind our service team. Together we resolve issues fast, ship parts quickly, and minimize your downtime.

We're not just a service team — we're Team Geoprobe®, united in keeping you running strong.

A Rig They Know, A Shop They Trust

Bobby Cannon runs a lean operation — just him, his two sons, and one rig. Their Buck Rogers 2500 stays busy across Central Florida, drilling for preconstruction and sinkhole investigations. A year into business, downtime isn't an option for **CANNON FIELD SERVICES**.

So when a persistent hydraulic leak threatened to sideline the rig, Cannon needed help fast.

"There aren't a lot of people around here willing to mess with our rig," he said.

Word Gets Around

Cannon had heard about the Geoprobe® Southeast Service Center (SESC) in Ocala through family. His cousin and brother work for Affordable Well Drilling, a longtime SESC customer.

He called Robert Stewart, SESC shop lead, and got good news: Stewart had run a Buck Rogers at a previous job and knew the machine.

"The BR-2500 uses the same hydrostat pump as legacy DM250s," Stewart said. "We were able to get Bobby a quote pretty quickly."

Cannon scheduled a week for the repair. The rig was ready in four days.

Back in the Field

The SESC team pulled the hydrostat pump apart and replaced the worn components. When Cannon picked up the rig, Stewart made one thing clear: if anything went wrong, bring it back — Geoprobe® service stands behind their work.

"The rig has run great since we got it back," Cannon said. "No problems. They did us right."

For a small company where every day counts, knowing a capable service center is just over an hour away makes all the difference.

"It's nice to know the SESC is there in case we need any major repairs again," Cannon said.

BECOME OUR NEWEST SERVICE TEAM MEMBER

Geoprobe® service customers depend on skilled problem-solvers who understand heavy machinery, speak the industry's language, and deliver solutions.

DO YOU HAVE?

- Drilling or heavy machinery background
- Strong mechanical aptitude (hydraulic/electrical a plus)
- Calm, helpful, detail-oriented attitude
- Clear communication
- Team-oriented mindset

IF 'YES', EXPLORE OUR OPEN POSITIONS:

geoprobe.com/jointeam

- Service Center Manager — Indiana
- Service Shop Floor Lead — Indiana
- Service Technician — Florida



TEAM GEOPROBE® MEMBERS ENJOY:

- Hands-on, varied work
- Stable work environment with growth opportunities
- A collaborative team that values quality and safety

One Team: Expanding Sonic Service Expertise, Together

When **ENVIROPROBE INTEGRATED SOLUTIONS** 8150LS V2 sonic rig rolled into the Kansas Service Center (KSSC) for a V3 sonic breakout upgrade, it wasn't a simple swap.

"They had an original breakout that was in pretty rough shape," said Troy Bourbon, KSSC sonic rig specialist. "Rather than putting considerable money into a rebuild, they decided to upgrade to the new one, which is faster and stronger."

The V3 sonic breakout:

- **delivers significantly more clamping and twist force**
- **simplifies future service with replaceable components instead of swapping the entire breakout**

But fitting a next-generation breakout to a field-proven machine demanded fabrication, problem-solving, and teamwork.

Learning by Doing

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The upgrade gave newer technicians a chance to learn alongside Bourbon — dedicated sonic service expert — and lead sonic machine design engineer Mark Abker.

"This was a great chance for the team to learn about installing the new breakout and the sonic machines themselves," Bourbon said.

KSSC Technician Bryce Nichols came to service from his previous role as a Geoprobe® machine design engineer. Service Intern Jackson Sprecker is pursuing his mechanical engineering technology degree after spending a year and a half on the distribution team.

Now they're applying an engineering mindset to service — cutting brackets, routing hoses, and positioning valve blocks together.

"Next time this comes around, I can say, 'Hey, I've done that before,'" Sprecker said. Nichols' instincts helped bridge the gap between design and execution.

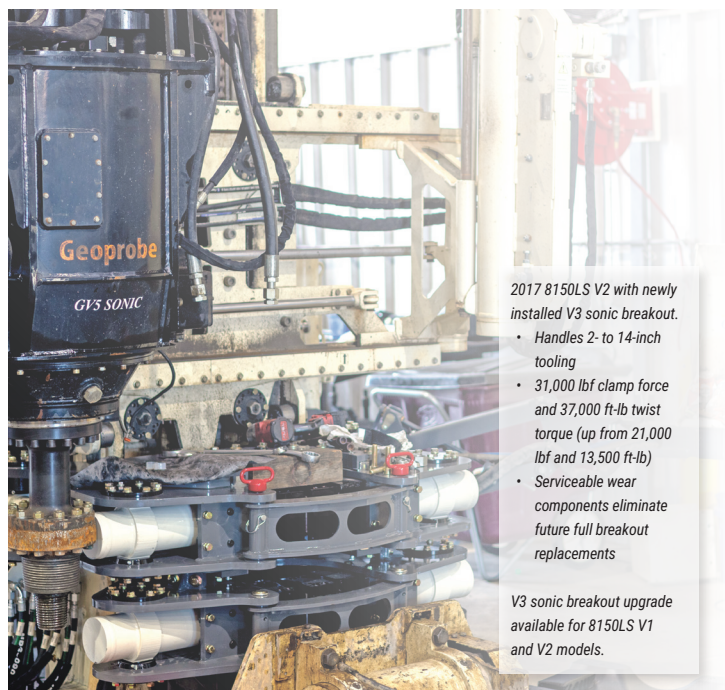
"There was a lot of understanding how things should be put together," Nichols said.

"Not just throwing stuff together, but knowing how to make it work like it should."

Engineering Backs the Build

This was only the second V3 sonic breakout installation on a legacy sonic rig, and Bourbon leaned on engineering throughout.

"Engineering was a great resource," Bourbon said. "Abker helped us get things documented and parts modified. We took what we learned from the first install and improved the hose kit and mounting configuration."



2017 8150LS V2 with newly installed V3 sonic breakout.

- Handles 2- to 14-inch tooling
- 31,000 lbf clamp force and 37,000 ft-lb twist torque (up from 21,000 lbf and 13,500 ft-lb)
- Serviceable wear components eliminate future full breakout replacements

V3 sonic breakout upgrade available for 8150LS V1 and V2 models.

Abker focused on the real-world details: hose routing, component placement, adapting a proven design to a different machine.

"On the V2 sonic rig, things are just a little bit different than on a V3 rig," Abker said. "We were figuring out how to route hoses and mount smaller components."

The seamless collaboration documented processes for future service support.

"Updates like this allow service team members to work closely with engineering, which makes our team and products better," Darren Stanley, service director, said.

More Than a Breakout

While the 8150LS V2 sonic rig was in the shop, the team also evaluated the sonic head, adjusted the head-feed chains, and confirmed turbine oil cleanliness — giving the customer confidence that the whole rig was ready to return to work.

The sonic breakout upgrade became a training ground for the next generation and proof that engineers and service technicians working together as one team build better solutions.



Troy Bourbon, sonic rig specialist, guides Jackson Sprecker, service intern and mechanical engineering technology student, during removal of the original breakout.



Bryce Nichols, service technician and former machine design engineer, refers to documentation while preparing to install the V3 sonic breakout on the legacy 8150LS sonic rig.



Bourbon assists Nichols positioning the V3 sonic breakout. The new breakout not only increases clamp and twist force but also simplifies service using replaceable components.

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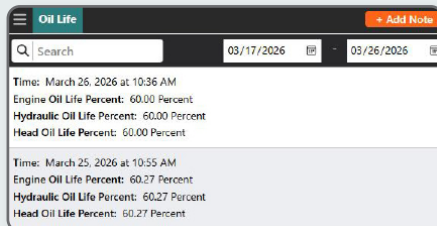
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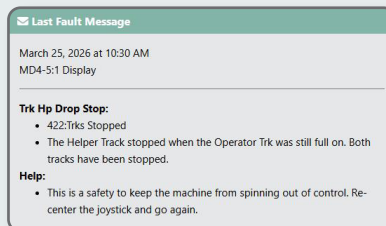
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